Drip Drop Distro | Privacy Policy
Last Updated: March 11, 2026

I. Introduction

Drip Drop Distro LLC ("Drip Drop Distro," "we," "us," or "our") explains in this Privacy Policy how we collect, use, disclose, and safeguard personal information when you interact with our websites and other online services that link to this Policy (collectively, the "Services"). This Policy also applies when you contact us by email, phone, or through other communications tied to the Services.

This Policy does not apply to third-party websites, apps, or services that have their own privacy notices. If you follow a third-party link or connect a third-party service, that third party's privacy practices apply.

We do not sell personal information. If you do not agree with this Policy, do not use the Services.

For most activities described in this Policy, we act as the business that decides why and how personal information is processed.

This Privacy Policy is designed to comply with applicable U.S. state privacy laws and to describe the privacy rights and choices available to you under those laws. Your rights and our obligations depend on where you live and how you interact with the Services.

II. Notice at Collection

In the last 12 months, we collected the categories of personal information listed below. We use this information to operate our Services and fulfill orders. We disclose personal information to service providers, including e-commerce platform providers, payment service providers, and related vendors for e-commerce, checkout, order management, payment processing, fraud prevention, and related support services. We do not sell personal information.

We keep personal information only as long as needed for the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law, including for tax, accounting, recordkeeping, or other legal obligations.

Personal Information We Collect	How We Use Your Personal Information (Our Business Purpose)	To Whom Do We Share Your Information?
Personal Identifiers	To administer our Services, including troubleshooting. To send you marketing materials and provide you with personalized content and experiences. To administer contests, sweepstakes, and promotions.	E-commerce platform providers and related vendors supporting order management. Professional services consultants. Social media networks.
Commercial Information	To provide goods and services purchased. To comply with our legal obligations.	E-commerce platform providers and related vendors supporting order management. Fulfi llment vendors. Professional services consultants. Government agencies.
Internet Activity Information	To optimize or improve our products, services, operations, and Services. To detect security incidents and protect against malicious, deceptive, fraudulent, or	Analytics services. Security vendors. Other information technology vendors. Professional services consultants.

	illegal activity. To improve our websites and services. To perform research and business analytics and identify usage trends. To monitor compliance with our policies and maintain network and information security.	
Geolocation Data	Approximate location derived from IP address for fraud prevention, site functionality, analytics, and localization.	Analytics services. Security vendors. E-commerce platform providers and related vendors.
Professional or Employment-Related Information	To set up, administer, and maintain wholesale, reseller, distributor, and other business accounts. To manage business relationships, process orders, communicate with customer representatives, provide customer support, verify business accounts, and comply with legal obligations. Examples may include job title, position, business role, employer or	E-commerce platform providers and related vendors supporting order management. Customer support vendors. Resellers, distributors, and other channel partners are needed to process orders and manage accounts. Professional services consultants. Government agencies, when required.

	company affiliation, and related business contact record information.	
Contest and Promotion Information	To administer contests, sweepstakes, and promotions payments. To comply with our legal obligations.	Fulfillment vendors. Promotional partners. Professional services consultants.
Profile Information	To send you marketing materials and provide you with personalized content and experiences.	Professional services consultants.
Sensitive Information (account login credentials. Payment card information submitted through checkout tools or order channels and processed by payment service providers and related vendors. Social Security numbers or other government identifiers or tax identification numbers submitted in W-9s or similar business verification or tax documents, including when a sole proprietor provides a Social Security number. We do not store full payment card numbers or security codes)	To authenticate and secure your account. To facilitate checkout and payment processing through payment service providers and related vendors. To verify business accounts and tax documentation. To prevent fraud and comply with law.	Payment service providers and related vendors supporting checkout and payment processing. Service providers that assist with account verification, tax compliance, or fraud prevention. Professional services consultants. Government agencies, when required. We do not separately disclose full payment card numbers or security codes beyond service providers necessary to

process payments and operate checkout.

III. THE TYPES OF PERSONAL DATA WE MAY COLLECT ABOUT YOU

When you use our Services, we may collect personal information about you. The categories we collect and the purposes for which we use them are summarized in the Notice at Collection above. We also maintain information in a manner designed to support consumer requests to know, access, correct, and delete personal information where required by applicable law.

Depending on how you interact with us, the personal information we collect may include:
Account and contact information. Name, email address, phone number, account username, password or other account login credentials, shipping address, billing address, and other contact details you provide.

Order and transaction information. Products purchased, order history, payment status, shipping details, return and exchange information, and related transaction records.
Business and account verification information. If you create a wholesale, reseller, or distributor account, we may collect your company name, account type, job title, position, business role, Social Security number if you operate as a sole proprietorship, Federal EIN, Tobacco License Number, Sales Tax ID, and other business, tax, license, or resale certificate information you provide.

Profile and demographic information. Preferences, marketing choices, date of birth, gender, and other information you choose to include in your account or provide to us.
Communications and support information. Information you provide when you contact us by email, phone, webform, social media, or customer support, including the contents of your messages and our records of those communications.

Device, internet, and usage information. IP address, browser type, device information, cookie identifiers, pages viewed, referring pages, approximate location derived from IP address, and information about how you interact with the Services.

Sensitive personal information. Account login credentials, payment card information submitted through checkout tools or order channels and processed by payment service providers and related vendors, and Social Security numbers or other government identifiers or tax identification numbers submitted in W-9s or similar business verification or tax documents, including when a

sole proprietor provides a Social Security number. We use this information only for permitted purposes such as account authentication, account security, payment processing, business verification, tax compliance, fraud prevention, and compliance with law.

The categories we collect depend on how you interact with the Services. We do not collect every type of information listed above from every user.

IV. Collection of Information

We collect personal information in four ways.

Information you provide. We collect information you provide when you place an order, create an account, sign up for updates, enter a promotion, or contact us. This may include your name, email address, phone number, shipping and billing address, and order details. If you create a wholesale, reseller, distributor, or other business account, we may also collect business information such as your company name, account type, job title, position, business role, Social Security number if you operate as a sole proprietorship, Federal EIN, Tobacco License Number, Sales Tax ID, and other tax, license, or resale certificate information you provide.

Information collected automatically. When you use the Services, we may collect device and usage information such as your IP address, browser and device information, cookie identifiers, approximate location derived from IP address, and information about how you interact with the site. We collect some of this information through cookies and similar technologies as described in the Cookie Policy section.

Information from service providers. Our online store may be hosted, supported, or operated through e-commerce platform providers, payment service providers, and related vendors. Those providers may collect and process certain information in connection with checkout, payment processing, fraud prevention, and order management. If a provider offers its own privacy notice for those services, that provider’s privacy practices will apply to information it processes in that role.

Information from resellers and distributors. We may also receive personal information from resellers, distributors, and other channel partners when they place orders, submit account information, or otherwise interact with us on behalf of a customer or business account. This may include contact information, job title, position, business role, shipping and billing information, order details, and business account information.

V. Use of Information

We use personal information to operate our Services and run our business. In particular, we use personal information to:

Fulfill orders and provide the Services. This includes processing orders, payments, returns, and exchanges, delivering products you purchase, and supporting order administration.

Manage accounts and customer support. This includes creating, maintaining, and administering consumer and business accounts, responding to questions, communicating with customer representatives, and providing support.

Verify business accounts and tax documentation. This includes reviewing W-9s, tax IDs, licenses, resale certificates, job title, position, business role, and related account information used to establish, maintain, and verify wholesale, reseller, distributor, and other business accounts.

Communicate with you. This includes sending order confirmations, shipping updates, service messages, account-related communications, and responding to your requests.
Marketing and promotions. If you sign up to receive marketing messages, we may send you product updates, promotions, and special offers. You can opt out at any time by using the unsubscribe link in our emails or by contacting us.

Improve and protect our Services. This includes troubleshooting, maintaining site functionality, measuring performance, improving the Services, and preventing fraud, misuse, and security incidents.

Legal and compliance. This includes complying with law, responding to lawful requests, enforcing our terms, fulfilling tax and reporting obligations, and establishing, exercising, or defending legal claims.

We also use information that has been de-identified or aggregated so it cannot reasonably be linked to you for analytics and business improvement.

VI. Information Sharing
We disclose personal information to service providers and other parties only as needed to operate our Services, fulfill orders, and comply with law. We do not sell personal information.

We require our service providers and processors to handle personal information only on our

behalf, under our instructions, and as needed to provide services to us, and not for their own independent purposes except as permitted by applicable law.

We may disclose personal information to the following categories of recipients:
E-commerce and payment processing. We use e-commerce platform providers, payment service providers, and related vendors to support online checkout, phone orders, payment processing, fraud prevention, and order management.

Fulfillment and shipping. We may share order and delivery information with carriers, logistics providers, resellers, distributors, and other channel partners as needed to process orders, ship products, provide tracking, and handle returns.

Customer support, account verification, and professional advisors. We may share information with service providers who help us provide customer support, verify accounts or tax documentation, and with professional advisors such as lawyers, accountants, and auditors. IT, security, and analytics. We may share information with vendors that help us host, maintain, secure, and analyze our Services, including to detect and prevent fraud and security incidents.

Marketing and social media. If you choose to interact with us through social media or opt in to marketing, we may share information with service providers who help us send communications and measure campaign performance.

Legal and business transfers. We may disclose information to government authorities, courts, or other parties when required by law or to protect our rights. If we are involved in a merger, acquisition, financing, reorganization, bankruptcy, or sale of assets, we may disclose information as part of that transaction.

VII. Children's Privacy
Drip Drop Distro LLC is committed to protecting the privacy of children. As such, this site is not intended or designed to attract anyone younger than 21. We do not collect personally identifiable information from any person we know who is younger than 21. If you believe someone under the applicable age has provided us personal information, contact us, and we will take reasonable steps to delete that information.

VIII. Cookie Policy
Cookies are small text fi les that are stored on your device when you visit a website. We use cookies and similar technologies to help our website work, to keep it secure, and to understand how it is used.

Types of cookies we use
Essential cookies. These cookies are required for core site functions like page navigation, account login, shopping cart, and checkout. You cannot turn off essential cookies through cookie preference settings because the site may not work properly without them.
Optional analytics cookies. If you enable them, these cookies help us understand how visitors use our site. We use this information to improve site performance, fi x issues, and understand what content is most useful.

Optional marketing cookies. If you enable them, these cookies help us measure marketing effectiveness and may support advertising that is tailored to your interests.

Your choices
Cookie preference settings. Where available, you can choose whether to allow optional analytics cookies and optional marketing cookies through our cookie preference settings.
Browser controls. You can also manage cookies through your browser settings. If you block or delete cookies, some features of the website may not work properly.

Global Privacy Control. If your browser or device supports Global Privacy Control or a similar opt-out preference signal, we will treat it as a request to opt out of targeted advertising through cookies where required by applicable law.

IX. Social Media
If you make use of Drip Drop Distro LLC social media features, we may receive information from the social media provider in accordance with its policies. This may include your public profile information, messages you send to us, and information about your engagement with our content. The information shared with us depends on your settings with the social media provider.

X. Where We Store Personal Data
We store and process personal information in the United States and may use service providers that store or process information on our behalf. For example, our online store and order channels may be supported by e-commerce platform providers, payment service providers, and related vendors.

We keep personal information only as long as needed for the purposes described in this Privacy Policy, including to fulfill orders, provide customer support, comply with legal obligations, and establish, exercise, or defend legal claims.

XI. Safeguarding Personal Data

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information. However, no internet transmission or storage system can be guaranteed to be completely secure. If you believe your
information may have been compromised, contact us using the Contact Us section below.

XII. International Data Transfers

We are based in the United States, and we generally process personal information in the United States. Some of our service providers may process information in other countries. We take reasonable steps to help ensure your personal information remains protected when it is processed on our behalf.

XIII. CCPA/CPRA Tables and Disclosures

This California Privacy Notice supplements the rest of this Privacy Policy and applies only to California residents. If any provision of this California Privacy Notice conflicts with another provision of this Privacy Policy, this California Privacy Notice controls for California residents.

XIV. Collection of Personal Information

In the last 12 months, we collected the following categories of personal information from California residents:

● Identifiers. Name, email address, phone number, shipping address, billing address, account username, IP address, and similar identifiers.
● Personal information described in California Civil Code section 1798.80(e). Name, address, telephone number, and payment information submitted in connection with a transaction. We do not store full payment card numbers or security codes.
● Commercial information. Products purchased, order history, return and exchange information, payment status, and related transaction records.
● Internet or other electronic network activity information. Device and browser information, pages viewed, cookie identifiers, interactions with the site, and similar usage information.
● Geolocation data. Approximate location derived from IP address.
● Professional or employment-related information. Job title, position, business role, employer or company affi liation, and related business contact record information collected in connection with wholesale, reseller, distributor, or other business accounts and customer relationships.
● Sensitive personal information. Account login credentials, payment card information submitted through checkout tools or order channels and processed by payment service providers and related vendors, and Social Security numbers or other government identifiers or tax identification numbers submitted in W-9s or similar business verification or tax documents, including when a sole proprietor provides a Social Security number. We do not knowingly collect biometric information, sensory data, non-public education information, or protected classification characteristics for purposes of the Services.

XV. Sources of Personal Information

We collect the categories of personal information listed above from the following categories of sources:

● Directly from you.
● Automatically from your device and your interactions with the Services, including through cookies and similar technologies.
● From service providers, e-commerce platform providers, payment service providers, related vendors, resellers, distributors, and other channel partners.

XVI. Use of Personal Information
We use personal information for the business and commercial purposes described in this Privacy Policy, including to provide the Services, process and fulfill orders, manage accounts, respond to inquiries, verify business accounts and tax documentation, manage communications with customer representatives, process payments, prevent fraud, improve site functionality and performance, conduct analytics, localize the Services, comply with law, and establish, exercise, or defend legal claims.

XVII. Disclosure of Personal Information for a Business Purpose
In the last 12 months, we disclosed the categories of personal information listed above for business purposes to categories of recipients that include ecommerce platform providers, payment service providers, fulfillment and shipping vendors, analytics providers, security vendors, customer support vendors, professional advisors, government authorities when required, resellers, distributors, other channel partners, and related service providers and vendors.

We do not sell personal information. If we use optional marketing cookies that support targeted advertising, that activity may be considered sharing under California law. You can control optional cookies through our cookie preference settings and, where required by law, we honor Global Privacy Control signals as an opt-out of targeted advertising.

XVIII. Use of Sensitive Personal Information
We use sensitive personal information only as reasonably necessary to provide the services and complete the transactions you request. Because we do not use or disclose sensitive personal information for purposes that trigger California's right to limit, we do not provide a "Limit the Use of My Sensitive Personal Information" link.

XIX. California Privacy Rights
If you are a California resident, you may have the right to:
● Request to know the categories of personal information we collected about you, the categories of sources from which we collected it, the business or commercial purposes for collecting, selling, or sharing it, the categories of third parties to whom we disclose it, and the specific

pieces of personal information we collected about you.
● Request correction of inaccurate personal information we maintain about you.
● Request deletion of personal information we collected from you, subject to exceptions permitted by law.
● Request a portable copy of certain personal information.
● Opt out of the sale or sharing of personal information, including through Global Privacy Control where required by law.
● Be free from discrimination for exercising your California privacy rights.

XX. Exercising California Privacy Rights
To submit a California privacy request, email with the subject line "California Privacy Request" or "Privacy Request," or call 1 (800) 983-3326. We may need to verify your identity before processing your request.

You may use an authorized agent to submit a request on your behalf. If you do, we may require written proof that you authorized the agent to act for you, and we may require you to verify your identity directly with us or confirm directly with us that you provided the agent permission to submit the request. If the agent has valid power of attorney under applicable law, we will process the request in accordance with that authority.

XXI. Response Timing and Format
We will confirm receipt of your request within 10 business days and describe how we will process it. We generally respond within 45 days after receiving a verifiable request. If reasonably necessary, we may extend that period once for an additional 45 days and will notify you if we do. If applicable, we will provide responsive information in a portable and readily usable format.

XXII. California Shine the Light
California Civil Code section 1798.83 permits California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make that request, email with the subject line "California Shine the Light Request."

XXIII. Your Rights
Depending on where you live, you may have the right to confirm whether we are processing your personal information and to access, correct, delete, and obtain a copy of certain personal information in a portable format. You may also have the right to request information about the categories of personal information we process and, where required by applicable law, the categories of third parties to whom we disclose personal information.

Depending on where you live, you may also have the right to opt out of the processing of your personal information for targeted advertising, the sale of personal information, or profiling in

furtherance of decisions that produce legal or similarly significant effects. We do not sell personal information. Where required by applicable law, we honor Global Privacy Control signals as an opt-out of targeted advertising through cookies.

To exercise your rights, email info@dripdropdistro.com with the subject line “Privacy Request” or call 1 (800) 983-3326. We may need to verify your identity before processing your request. Where permitted by law, you may use an authorized agent to submit a request on your behalf.

We generally respond to verifiable privacy rights requests within 45 days after receipt. If reasonably necessary, we may extend that period once for an additional 45 days and will notify you if we do.

If we decline to take action on your request, you may appeal by emailing info@dripdropdistro.com with the subject line “Privacy Appeal.” We will review and respond to your appeal within the time required by applicable law. If we deny your appeal, we will provide information about how you may contact your state Attorney General or other applicable regulator, where required by law.

XXIV. Changes to Our Privacy Policy
We may update this Privacy Policy from time to time. We will post the updated version here and update the “Last Updated” date at the bottom of this Policy. Changes are effective when posted.

XXV. Contact Us
If you have questions, comments, or privacy requests, contact us:
Email: info@dripdropdistro.com

● For general privacy rights requests, use the subject line “Privacy Request.”
● For California privacy rights requests, you may use the subject line “California Privacy Request” or “Privacy Request.”
● For privacy appeals, use the subject line “Privacy Appeal.”
● For California Shine the Light requests, use the subject line “California Shine the Light Request.”

Mail: 1445 W Commerce Ave, Suite 120, Boise, ID 83705
Phone: 1 (800) 983-3326

XXVI. Last Updated
This policy was last updated on March 11, 2026.